



Motion Dance

Terms and Conditions 2024

Motion Dance strives to deliver a positive and high-quality dance experience for all participants. To ensure a smooth and enjoyable experience, please review and adhere to the following terms and conditions:

Class and Camp Payment

- Fees must be paid in full before the first session or after your child's free trial session.
- Payment confirms class booking; your child does not have a reserved space unless payment is received.
- Payments can be made by cash, bank transfer, or through the ClassForKids booking system. Please note that the booking system charges a credit card fee. To avoid this fee, we suggest paying via cash or BACS. You will receive a confirmation receipt of payment through the ClassForKids booking system.
- Fees are not waived due to lack of attendance, short-term sickness, or injury.
- Instances of long-term sickness or injury will be addressed on an individual basis.

Cancellation

- If a class or camp is cancelled due to adverse weather, teacher sickness, or issues with premises, we will make every effort to contact you with as much notice as possible. We will endeavour to rearrange the class for another time to make up for the missed session or provide a refund as appropriate.
- Communication regarding cancellations will be sent to you via phone and email.
- Refunds will be issued using the same payment method used for the initial transaction.

Notice

- Written notice must be provided at the conclusion of each term if you intend to discontinue attending a Motion Dance class for the subsequent term. Failure to do so will result in the automatic enrolment of your child for the new term, and payment will be obligatory.

Outstanding Fees

- Written confirmation will be issued upon receipt of outstanding fees. Late payments will incur a 10% surcharge.

Term Dates & Camp Dates

- Term dates for the upcoming term will be communicated in writing at the conclusion of each term.

Motion Dance Liabilities

- We assume responsibility for your child only during their dance class hours.
- Students participate at their own risk and must inform Motion Dance of any injuries, medical conditions, and emergency contact information.
- Attendance at a class implies acceptance of these terms and conditions.
- Participants are expected to comply with venue Health & Safety requirements.
- Motion Dance accepts no responsibility for personal injury or loss of property during class times.

- We reserve the right to refuse entry to classes at our discretion and may substitute tutors without notice.
- All classes require appropriate footwear and clothing. Students should refrain from wearing jewellery, tie hair back, and avoid eating or chewing during classes.
- Motion Dance may capture photographs and film footage during classes for marketing purposes (on social media or other online publications). Please indicate on the registration form if you do not wish your child to be photographed or filmed.

Responsibilities of the Parent or Guardian

- Please adhere to the schedule for dropping off and picking up your child promptly.
- Notify us of any illness or injury that may affect your child's participation in class.
- Ensure that we have accurate contact details for you and your child, including the names of adults authorised to collect your child, telephone contact, email, and address. Keep us informed of any changes to health.
- Regularly check emails, website updates, and social media to stay informed about upcoming events.
- In the event that we consider you to be in breach of these terms & conditions or that your child is disruptive to other pupils or staff, teachers, or venue staff, we reserve the right to exclude your child from any activity.

Privacy Policy

- We collect and use your personal data only for class and camp administration purposes. Your information is stored securely and accessed only by authorised personnel. We retain your data for legal and administrative requirements. You have the right to access and correct your information. We send information about upcoming classes, camps, and other services, you can opt out by emailing us. We update this policy periodically.

Complaints Procedure

- Complaints must be submitted in writing via email or via phone call to the Motion Dance management team.
- Upon receipt, we will send a confirmation within 48 hours and proceed to investigate thoroughly.
- Efforts will be made to resolve complaints promptly through mediation or direct communication.
- We will keep you updated on the progress of your complaint throughout the process.
- After resolution, we welcome your feedback on the process and outcome.
- All complaints and resolutions are documented for future reference and improvement.
- We will take necessary actions to prevent similar complaints and enhance service delivery.

Terms of Agreement

- By enrolling in a Motion Dance class or camp, participants and their guardians agree to abide by the terms and conditions outlined.